

L Number	Hits	Search Text	DB	Time stamp
6	9643	(call adj center) or acd or (automatic adj call adj distribut\$3)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:06
7	2573136	queue\$3 or hold\$3	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:06
8	3638	((call adj center) or acd or (automatic adj call adj distribut\$3)) and (queue\$3 or hold\$3)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:06
9	12521	callback or (call adj back) or (call\$3 adj back)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:07
10	668	((call adj center) or acd or (automatic adj call adj distribut\$3)) and (queue\$3 or hold\$3)) and (callback or (call adj back) or (call\$3 adj back))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:07
11	1979	(busy or unavailab\$5 or unreach\$4) near5 (agent or operator or attendant)	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:09
12	154	((call adj center) or acd or (automatic adj call adj distribut\$3)) and (queue\$3 or hold\$3)) and (callback or (call adj back) or (call\$3 adj back)) and ((busy or unavailab\$5 or unreach\$4) near5 (agent or operator or attendant))	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:46
14	2	20020101977.pn.	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:48
15	2	6574329.pn.	USPAT; US-PGPUB; EPO; JPO; DERWENT	2004/06/24 12:48
16	10	("4764919"   "4788715"   "5185782"   "5291552"   "5299259"   "5691973"   "5692033"   "RE36416"   "6035027"   "6088436").PN.	USPAT	2004/06/24 12:49